



Position Title: UWGB Esports Lounge Assistant

Description/Scope: The UWGB Esports Lounge Assistant serves as on-site support member for the UWGB Esports Lounge.

Supervisor: Union Esports Coordinator

Pay Rate: \$12.25/hour

Time Commitment: This position is expected to work between 10 – 20 of hours per week depending on time of year and as needed by events. Must have ability to work on evenings & weekends if assigned.

Responsibilities:

- a) Be a welcoming presence in Esports Lounge to provide support to gamers
- b) Enforce all Esports Lounge guidelines
- c) Support and build awareness of UWGB Esports program through being a brand ambassador
- d) Maintain proper cleaning protocols for use of the Esports Lounge as needed
- e) Manage checkout of UWGB Esports equipment
- f) Attend mandatory trainings & meetings
- g) Create ggLeap accounts for new users
- h) Perform basic troubleshooting for games and computers (Windows updates, game patches, issues, etc.)
- i) Engage with the students in the space to help foster a sense of community and safety
- j) Help moderate the official UWGB Esports Discord server
- k) Assist in running various community events in the Esports lounge
- l) Make recommendations for possible improvements to the Esports program & Lounge
- m) Other duties as assigned

Qualifications: Candidates for this position should have a basic understanding of PC and console gaming. Candidates must be enrolled in at least 6 undergraduate or 5 graduate credits per semester while maintain a cumulative GPA of 2.0 or greater.

Update 10/24/2024