

Camps & Youth Programming

Camp Operations Guide

University of Wisconsin – Green Bay Division of Housing & Residential Education

This Guide describes the day-to-day operations relating to supervision of participants, check-in/out processes, medication administration, and emergency procedures while a camp is in operation. All staff screening and training is conducted prior to the start of camp. Camp protocols such as conduct and policy are outlined in this document and follows the <u>UWGB Authorized Youth Activities SOP</u>, also referred to as Youth Protection & Compliance SYS 625. Any Camp Staff or Volunteer who violates the policies and procedures outlined in this manual may be subject to disciplinary action up to and including termination of employment, duties suspended or removal from camp premises or UWGB campus. If a violation occurs by a third-party employee or volunteer, the entire group may be asked to remove themselves from campus and any future access to the UWGB campus by the group may be limited or prohibited. Review of this manual is required to be completed annually by all camp employees and volunteers.

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WELCOME!

The University of Wisconsin – Green Bay's Division of Housing & Residential Education is now the office of Camps & Youth Programming. We are excited to support your efforts in providing a safe, productive and enjoyable experience for you and your camp participants.

This **Operations Manual** will provide you with the necessary **day-to-day operation and training requirements** mandated by the State of Wisconsin, the Universities of Wisconsin, and University of Wisconsin System Policies. On the following pages, you will find important information regarding policies, procedures, emergency response, staff conduct, and other requirements related to running a camp or other youth related program on our campus. Please take some time to familiarize yourself with this information, even if you have conducted a camp or program on our campus previously, as certain items tend to change from year to year. It will also be your responsibility to ensure your entire staff team, employees and volunteers are familiar with and understand their responsibilities related to this information.

UW-Green Bay is committed to equal opportunity in its education programs, activities and employed polices for all personas regardless of race, color, gender, creed, religion, age, ancestry, national origin, disability, sexual orientation, political affiliation, marital or parental status, veteran status, and pregnancy.

Thank you for your time in developing and providing educational opportunities for the youth in our community.

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Kelly Thacker Executive Director Camps & Youth Programming Housing & Residential Education

CAMP OFFICE RESOURCES

The following roles will be provided by the Camp Office to ensure the safety of your camp experience, these roles and their support are included as part of the Administrative Fees you have agreed to in your Camp Service Agreement.

Summer Housing Assistant: All residential camps will be assigned (1) Summer Housing Assistant per building reserved. This person will typically be roomed in the first floor of a building where campers are roomed. This person serves as a primary support person in the event of any maintenance and facility needs from 10:00pm- 6:00am during the overnight camp experience. There are Summer Housing Assistants that provide support to the Camp Office 24/7 during the camp season (June 1- Aug 16) and there are Summer Housing Assistants that provide Housing specific support during overnight camps.

Community Center Service Desk: The hub of housing is the Community Center, which is open 24/7/365. All campers can reach this desk for general questions, help, or assistance (920) 465-2040 or they can stop by anytime.

On-Duty & On-Call Staff: There are Housing Staff on-duty and on call 24/7/365, both professional and students. The best place to find assistance is to first call the Community Center Service Desk, they can get ahold of the student and professional staff that are on-call and on-duty.

Camp Office Phone Access. The Camp Office has both physical and phone access available to all Camp Directors for the duration of their camp whether commuter & residential. They are on site and available to support a Camp Director in the case of an emergency, or if the need arises to troubleshoot any situations that may arise. The number that can be called is **(920) 465-2843-** if you have an overnight camp this number will be available 24 hours during your residential camp experience. If you have a commuter camp you can reach a Camp Office staff person during business hours of, **Monday – Friday, 7:00 a.m. – 4:30 p.m.**

CAMP SUPERVISION REQUIREMENTS

Your camp must have these three roles assigned. All screening and training of each individual is required prior to camp start date; otherwise, individual will be asked to leave camp premises.

Camp Director: provides overall direction of program from initiation of camp throughout planning, preparation and lead-up to camp start. Oversight of day-to-day operation of camp, and post camp wrap-up. This role is the main contact for the camp, provides guidance on hiring camp staff and volunteers, camp communication and marketing needs, responsible for procurement and supplies of camp, approve expenses related to the camp, and is the person approved by the Department or College to run the camp. The Camp Director will have overall responsibility and oversight of the camp, including facilitation and instructional components. This position requires a Criminal Background Check and other assigned training. Camp Directors contact Camp Office and emergency response for any critical incidents or disease outbreaks.

<u>Required training:</u> UWGB Camp Office Youth Trainings via Volunteer Matters.

Camp Health Supervisor: responsible to collect medication from parent/guardian and safeguard it, dispense medication to camper per their CampDoc eMar profile directions, and administer basic first aid when needed for the duration of camp. If the camp is overnight, there will need to be a Camp Health Supervisor staying with the campers in case of an emergency. This position requires a Criminal Background Check and other assigned training. Camp Health Supervisor works directly with Camp Director for any critical medical incidents or disease outbreaks.

Required training: CPR/First Aid Certification, UWGB Camp Office Youth Trainings via Volunteer Matters.

 Camp Staff and Camp Volunteers: provide instruction, facilitation, and supervisory needs for the camp. Persons in this role may support camp functions, lead/instruct sessions, and may have supervisory oversight. This position requires a Criminal Background Check and other assigned training.

Required training: UWGB Camp Office Youth Trainings via Volunteer Matters

• Limited Volunteers: Persons in this role can be supportive to a camp or youth program in general terms with limited interaction with participants. They are not part of the supervisory ratio or identified as an authorized individual.

<u>Required training:</u> UWGB Youth and/or Volunteer Agreement via Volunteer Matters.

All camp staff (except for Limited Volunteers) are considered designated adults who are responsible for the direct care and supervision of minors. Designated adults must be aware of other adults in the vicinity during camp activities and need to monitor and report any prohibited conduct. Designated adults may not provide care to minors more than twelve (12) hours in any twenty-four (24) hour period.

Two-Deep Guidelines

At least two designated adults are required for all University programs, trips and outings involving minors (people under the age of 18). Designated adults must be present for all activities—even those including parent and child— and must be 18 years of age or older.

Exception: The two-deep leadership requirement may be suspended if an emergency warrants it (e.g., one adult accompanies a minor to the emergency room, is summoning law enforcement, or is searching for a missing minor). An alternative adult must join the group to reestablish leadership and the two deep requirements as soon as is feasible. If an exception is made, this should be reported to the Camp Office immediately.

Adult to Student Ratios

Adult to Student Ratios

Grade Group	Situation	Ratios	
PreK-1 (age 3-4)	Day Camp	1:4	
PreK-1 (age 4-5)	Day Camp	1:6	
PreK-1 (age 5-6)	Day Camp	1:10	
PreK-1 age 6 & under)	Residential (Overnight) Camp	1:4	

2nd-4th (over age 6)	Classroom Setting	1:10
	Field Trip	Minimum of 2 adults, with a ratio of 1:10
	Day Camp	1:10
	Commuter	1:10

5th-8th	Classroom Setting	1:18
	Field Trip	Minimum of 2 adults, with a ratio of 1:10
	Water Activities/ Rec. Sports	1:10
	Residential (Overnight) and Day	
	Camp	1:10

9th-12th	Classroom Setting	1:18
	Field Trip	Minimum of 2 adults, with a ratio of 1:10
	Water Activities/ Rec. Sports	1:10
	Residential (Overnight) and Day Camp	1:10

CAMP OPERATIONAL PROCEDURES

The responsibilities contained within this section require action by Camp Staff during the camp program, with the exception of safety protocols. Within the first hour of the first day of camp you can expect a member of the Camp Office to conduct a safety presentation for all staff and available participants. Camp operational procedures in this section include:

- Camp Activity Tracking Software
- Staff Arrival / Departure Times
- Check In
- Check Out
- First Aid Dispensing
- Medication Dispensing
- Reporting Incidents

Emergency response protocols are located within the Safety Plan section.

Staff Arrival / Departure Times

The Camp Director will provide an itinerary of camp activities to all staff and the Camp Office (vai ema) no later than 2 weeks before start of camp.

- Camp staff should prepare to be on-site for camp at least 30 minutes prior to camper arrivals and should plan to stay at least 15 minutes past advertised camp conclusion. Any staffing adjustments or arrangements should be done with Camp Director prior to camp start.
- A camp staff member will be the last person to depart from any activity.

This means that there must be two adults present when in the company of a minor. Note: there is no 1:1 interaction allowed unless where both are visible to others (e.g. cannot be in a room or closed space). This is to ensure the safety of the minors but also for the protection of the camp staff.

Camp Activity Tracking Software Use

All UWGB Sponsored camps utilize a system endorsed camper registration software called CampDoc, which provides a comprehensive tool for camper registration and camp operational needs.

The Camp Office will provide each camp staff access to CampDoc at least 2 weeks prior to start of camp. Camp staff will want to log in, and become familiar with the navigation of this software. There are certain access levels that are only available to Camp Director and Camp Health Supervisor, all camp staff will be able to view and assist with Attendance taking feature.

Camp Directors not using CampDocs must receive approval prior to camp from Camp Office. Additionally, these camps are required to complete and retain health profiles, check in/out and medication dispensing documents to satisfy University policy on youth protection and record management.

Check In Day Camp

Camp Director is responsible for providing a formal request to the Camp Office, two weeks prior to camp start, if there is a need for any special set-up for the camp. This includes, any tables, chairs, and/or any other set-up needs including staffing your check-in should have already been completed prior to camp start and check in.

Camp Director will provide details to camp staff/volunteers about the check-in location on campus, time, location, and any other items or staff needed to run the check in process. Camp staff/volunteers should arrive 30 minutes prior to camper check-in time.

For security purposes, housing and campus buildings are kept locked until your designated check in time.

- 1. The Camp Director will clearly indicate to all staff and volunteers the person designated as the Camp Health Supervisor. The Camp Health Supervisor is the only person allowed to handle/disperse medications and will collect upon check-in.
- 2. Camp Office will provide staff with rosters and name tags prior to check-in.
- 3. Camp Staff will 'check-in' camper as they arrive, within CampDoc attendance feature or on a pre-printed check in sheet. This sheet must be completed for all check in/out and returned to Camp Director for retention purposes.

Check In Residential Room Assignments

Applies to overnight camps using Residential Housing facilities.

The Camp Office will provide Camp Director with residence hall access and meal cards (if applicable). Camp Director will provide to participants at check in. These cards must be returned upon check out to avoid additional fees.

Due to the limited turnaround time between groups, it is important that your group arrive on time and vacate at the agreed up on time. This time must be arranged with the Camp Office before camp begins.

Camp Office Responsibilities

- Make available to Camp Director the day prior to camp start date residence hall access cards, which will
 also include camper meals, if applicable. These may be picked up at the Community Service Front Desk.
- Manage/input assignments into housing software (StarRez) upon receipt by the Camp Director.
- Provide Camp Director and/or staff with check in/out rosters and name tags prior to check-in.

Camp Staff Responsibilities

 Camp Director will determine roommate assignments of campers and staff, including any special requests, and submit to Camp Office 14 days prior to the start of camp.

Our WI DHS Camp License mandates that a 10-to-1 camper-to-staff ratio must be mandated to ensure adequate supervision for overnight camps.

 Camp Staff will 'check-in' camper as they arrive, within CampDoc attendance feature or on a pre-printed check in sheet. This sheet must be completed for all check in/out and returned to Camp Director for retention purposes. This includes providing the allocated room access and meal card.

Chaperone Housing Locations

- Overnight Camp Staff will reside at the end of the hallway of each floor where there are camper room assignments with at least one staff member on every floor.
- Housing & Residential Education Department will supply (1) Student Housing Assistant per building for those occupied by campers. This person will be a point of contact for any building emergencies during the camper's stay.

Check Out Day Camp

Camp Director is responsible for providing a check out time to the Camp Office. There will need to be clear and concise information provided to the Camp Office if there are any modifications or adjustments and communication to be sent to parent/guardians of campers.

The following must be completed at the end of each camp day, by Camp Director and Staff/Volunteers:

- Camp Health Supervisor will return all medications to the campers/guardians at the end of each day.
- Camp staff will 'check out' camper as they depart, and only to 'Trusted Contacts' noted in each campers' profile within CampDoc attendance feature or on a pre-printed check out sheet. This sheet must be completed for all check in/out and returned to Camp Director for retention purposes at the end of the program.

Camp Director will return any items that were borrowed to the Community Center and notify the Camp Office of any items, or charges that will need to be added to the final invoice.

Following the final camp check out, the Camp Office will forward the final accounting and costs to the Camp Director as an invoice with 14 days of the camps completion. The invoice will list all expenses and revenues associated with the camp. Revenue will be collected via CampDoc and then once Camp Office Fees have been removed all remaining revenue will be transferred to Budget String provided on Service Agreement. If there are no revenues being collected, Camp Office will submit a bill to the Camp Director and Sponsoring Department within 30 days of camp completion.

Check Out Residential Rooms

Applies to overnight camps using Residential Housing facilities.

Camp Director is responsible for providing a check out time to the Camp Office and clear and concise information if there are any modifications or adjustments and communication to be sent to parent/guardians of campers.

Due to the limited turnaround time between groups, it is important that your group vacate the building at the agreed up on time as indicated in the planning stage of your camp. This time must be arranged with the Camp Office before camp begins.

Camp Office Responsibilities

Camp Office will provide information sheets to each camper's room about how to leave the room upon their departure.

Following the final camp check out, the Camp Office will forward the final accounting and costs to the Camp Director as an invoice with 14 days of the camps completion. The invoice will list all expenses and revenues associated with the camp. Revenue will be collected via CampDoc and then once Camp Office Fees have been removed all remaining revenue will be transferred to Budget String provided on Service Agreement. If there are no revenues being collected, Camp Office will submit a bill to the Camp Director and Sponsoring Department within 30 days of camp completion.

Camper Responsibilities

- leave the residence hall spaces exactly as they found them upon arrival
- empty all drawers of belongings
- close windows
- remove all garbage and recycling and put them into the proper receptacles outside of the buildings
- clean the room by wiping down all surfaces, removing dirt/trash, and returning all furniture to the way it was set-up
- return key card to Camp Staff; this card will be documented to ensure camper is not charged a fee

Camp Staff Responsibilities

- Camp Staff will review with campers the check-out list for how to leave the room on departure.
- Camp staff will 'check out' camper as they depart, and only to 'Trusted Contacts' noted in each campers'
 profile within CampDoc attendance feature or on a pre-printed check out sheet. This sheet must be
 completed for all check in/out and returned to Camp Director for retention purposes at the end of
 program.
- Camp Health Supervisor will return all medications to the campers/guardians at the end of the camp.

Camp Director Responsibilities

- Camp Directors (and camp staff) are responsible for checking all rooms used by camp and ensuring that all keys (hard physical keys- if used) are accounted for prior to vacating the residence hall(s).
- Collect all key cards and return to Camp Office. If a key card is not returned the Camp Director's Department will be billed at \$25/card.
- Return any items that were borrowed to the Community Center and notify the Camp Office of any items, or charges that will need to be added to the final invoice.

First Aid Dispensing

The Camp shall have a basic First Aid kit available on camp premises at all times.

Camp Staff may not administer first aid but may walk camper to First Aid Office or contact the Health Supervisor. The Camp Health Supervisor will assess camper and follow standard first aid protocols. First Aid may be in the form of wound wash, bandages. This section follows *Camp Procedures First Aid Dispensing* section.

- 1. Camp Staff will present camper to Health Supervisor Office or call.
- 2. Health Supervisor will consult camper health profile within CampDoc prior to administering first aid.
- 3. Health Supervisor will record all incidents and first aid dispensing within CampDoc.
 - Confirm identify of camper
 - Verify medication per CampDoc health form
 - Obtain medication from locked storage area
 - Provide to camper following the procedures outlined on the container
 - Record date, time, and dose in CampDoc eMar
 - Record any and all conversations or notes within CampDoc

For headaches, rashes and minor first-aid, Camp Health Supervisor can address basic first aid:

- Contact parent/guardian with any questions and prior to giving treatment.
- Document via CampDoc profile and complete an Incident Report.

If camper needs additional care, parent/guardian must be notified by a Camp Health Supervisor, before a camper is transported to a hospital or clinic for treatment. If a camper is transported to the hospital, the Emergency Medical Care Transport section procedures should be followed.

4. Camp Staff will record incident within <u>Maxient Link</u> if first aid dispenses as a result of an incident.

Medication Collection & Dispensing - Health Supervisor

The Camp Health Supervisor will monitor and dispense medication per the participants health form which can be found on CampDoc, and will note medication dispensing via the eMar feature in CampDoc. Camp Staff and Volunteers are NOT APPROVED to dispense medication.

This process is followed regardless if camp activity is on or off campus.

1. Review health profiles and medication prior to Camp start date

Review the General Health feature in CampDoc, for each camper, prior to camp start. Camp Health Supervisor will identify campers with health concerns and those who will be taking medication and understand the following:

- Health condition of all campers and the medication condition is being given for
- Possible adverse reactions
- Symptoms or conditions for which to contact the physician
- If special instructions are given which are inconsistent with the stated dosage, the discrepancy must be stated in writing using the procedures set forth above.
- Permission for deviation from the prescribed dosage cannot be accepted verbally or via telephone.
- If necessary, the parent may need to call the doctor to issue a new prescription with the correct dose. This can be accepted via e-mail.
- Verify with the camper/parent if the medical form in CampDoc includes all information regarding their child's health and ask if they have anything else to add or clarify for their health treatment (i.e., special medications, health conditions, special instructions on medication times, etc.).

2. Collect Medication at Check In

All medication is collected by Camp Health Supervisor, at check-in and provided back to parent/guardian at check-out. The UWGB Camp Office Health Supervisor does not collect epinephrine or syringes to dispense this medication.

- a. Gather all camper medications or prescriptions from parent/guardian.
 - ALL medication must be collected, except for inhalers, insulin, bee sting kits (epi-pens), and one dose of
 migraine medicine. These exceptions may be with the camper at all times.
 - If you find that a camper has Over-The-Counter (OTC) medications on hand, they must be turned in to the Camp Health Supervisor, noted in CampDoc profile, and picked up when a camper checks out.
 - Injectable medication should be properly handled and stored. The Camp Health Supervisor will confirm if any
 injections will be able to be provided at Camp. If not, alternative arrangements must be made with Camp
 Office and Camp Director.
- b. Ensure and store all medications in the proper locked container upon check-in and during camp. All medications brought to camp by a camper shall be kept in a locked unit and shall be administered by a designated only by Camp Health Supervisor. Only exceptions being inhalers, insulin, and epinephrine used for the treatment of severe allergic reaction; Health Supervisor should be aware of emergency protocols related to allergic and other medication reactions.

3. Dispense Medication

Administer medications during camp at appropriate times per the camper health profile and record dispense date/time within CampDoc. If camper is not escorted to Health Supervisor Office at appropriate time, reach out to Camp Director immediately.

- Confirm identify of camper
- Verify medication per CampDoc health form
- Obtain medication from locked storage area
- Provide to camper following the procedures outlined on the container
- Record date, time, and dose in CampDoc eMar or pre-approved medication list log
- Record any and all conversations or notes within CampDoc or on pre-approved medication list log

Incident Reporting

Camp Staff and Volunteers are required to report incidents to the Camp Director. After an incident has evolved or completed, Camp Staff and Volunteers must complete an Incident Report.

An Incident Report must be made from the person who heard or saw the incident. This includes but is not limited to: bullying, lost campers, prohibited conduct, sexual assault/abuse (real or suspected), medical care, camper injury, camper withdrawing from program, and behavioral issues.

Any acts of retaliatory actions against an Incident Reporter are prohibited.

All incidents should follow protocols established within the program Safety Plan section.

Complete Incident Report

1. Open Incident Report using QR Code or Link



- 2. Enter Incident Details
 - Your full name, contact number, email address
 - Date, time, and location of incident
 - Involved parties: full name, camp name, DOB, phone, email (if known)
 - Description of incident
 - Description of medical/first aid treatment administered
 - Attach photos, video, documents
- 3. After Incident Report is submitted, the Camp Office will reach out to gather more information, and work to provide a complete picture of the incident, outcome, and follow-up steps needed to be completed.

Incident Report Form Example

Background Information				
· · · · 6 · II · · · · · · ·	Enable additional features by	logging in. 🗹		
our full name:				
our phone number:				
our email address:				
Irgency of this report (Required):	Please Choose			
ate of incident (Required):	mm/dd/yyyy	Ē		
ime of incident:				
ocation of incident (Required):	Please select a location		×	
nvolved Parties				
Name	Camp	Select Role	DOB (YYYY-MM-DD)	
Phone number	Email address			
Add another party				
N.				
nitial Treatment				
cident Type (Required)				
Please Choose				*
ief Description of Events (Required)				
				1.
edical/First Aid Treatment (Required) Please Choose				*
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SAFETY PLAN

All staff must adhere to emergency situation protocols that identify incident escalation, reporting of prohibited conduct, mandated reporting, and other behavioral or facility incidents.

Assessment Matrix

Camp Staff or Volunteer must assess the immediate severity and act accordingly by either contacting 911 <u>followed</u> by your next level of leadership. Your Supervisor or Camp Director will contact the Camp Office.



Position	Responsibility	Contact
Camp Staff or Volunteer	 Contact University Police (911) for emergent only Contact Camp Director but remain confidential (do not share finer details) Stay with participant(s) until help arrives or shelter in place/evacuate 	911 920-465-2300 Option #1 Emorganou
	 participant(s) to identified staging area Complete an Incident Report via <u>Maxient</u> 	Option #1 Emergency Option #2 Non-Emergency
	Sexual Assault: must immediately contact Title IX Office via Sexual Assault Employee Reporting Form or phone call at 920-465-2210; Title IX will contact University Police. See also Behavior/Sexual Assault section.	University Police will determine if Crisis Response or Hospital transport is necessary
	Do not move participant(s) unless there is: Fire, danger of fire or explosion Danger of asphyxia due to lack of oxygen Risk of traffic hazards Exposure to cold or intense heat Possibility of injury from collapsing walls or buildings Electrical injury	
	After incident Support: UWGB Wellness Center & Dean of Students Office is available for staff members.	
	All employees have immunity if they report in good faith; you will not be reprimanded or discharged from your job for a report in good faith.	
Health Supervisor	 Contact 911 for emergent events Contact Camp Director Contact Counseling Center for suicide or identified EO54 reporting requirements Identify staff to transport with camper to hospital Complete an Incident Report via Maxient 	
Camp Director	 Contact 911 for emergent events Contact parent or legal guardian Contact Camp Office Determine if participant will remain in program 	Camp Office 920-465-2843 24/7 Housing Desk 920-465-2040
Camp Office	 Resident Assistant will notify Camp Director and Camp Office after hours Contact other authorities as required (e.g. County Health Department) Contact University parties (e.g. Title IX Coordinator and Risk Management) Monitor Incident Report to ensure completion 	
Emergency Response	Responds to emergencies University Police will determine if Crisis Response or Hospital transport is necessary, including any investigation and bring any attention to child protection or other law enforcement office with jurisdiction.	

Emergency Medical Care Transport

There are emergency protocols in place for the UW-Green Bay campus. In compliance with the Department of Health and Family Services Camp Licensing code, the Camp Health Supervisor will be available by cell phone in the event of an injury or medical emergency.

AEDs are located in the Community Center, ETH, and RDH Residential Building.

- 1. Overnight camp staff and instructors will be informed about and will receive documentation referring to the Emergency Action Procedures for the campus in the event something was to occur.
- 2. Regardless of the time of day, camp staff are to implement UWGB Emergency Response Protocols
 - The UWGB Emergency response protocol is to call 911.
 - Camp Health Supervisor, or CPR/First Aid certified staff / volunteers will administer first aid to the degree of training they have until emergency response teams arrive.
- 3. All emergency transports must be reported to the Camp Director immediately. When possible, parents will be called **BEFORE** the child is taken to **St. Vincent Hospital** to ensure it is acceptable to transport. If a parent does not permit a camper to go to St. Vincent Hospital because of insurance reasons, camp staff will transport camper to another local Green Bay hospital. Parents must meet the camper and Camp Health Supervisor at that hospital and assume all legal responsibility at that time.
- 4. Camp Health Supervisor rides or transports camper to hospital emergency room. Have the campers Health Form available, which can be found in CampDoc.

ST. VINCENT HOSPITAL 835 S Van Buren Street Green Bay, WI 54301 Emergency Room, Phone Number 920-433-8383.

- 5. Once Parents/guardian arrive, they will be required to take over and at that time then Camp Health Supervisor may depart hospital.
- 6. Camp Health Supervisor will then fill out an Incident Report via Maxient or QR code.
- 7. Camp Office will submit letter and accident claim form to parents to use at their discretion.

Routine Medical Care

Camp Staff may not administer first aid. The Camp Health Supervisor will assess camper and follow standard first aid protocols. First Aid may be in the form of wound wash, bandages. This section follows *Camp Procedures First Aid Dispensing* section. This section follows the *Camp Procedures First Aid* section. For routine medication dispensing see *Camp Procedures Medication Dispensing* section.

- 1. Camp Staff will present camper to Health Supervisor Office.
- 2. Health Supervisor will dispense and record medication and first aid per the CampDoc Camper Health Profile
 - Confirm identify of camper
 - Verify medication per CampDoc health form
 - Obtain medication from locked storage area or first aid kit
 - Provide to camper following the procedures outlined on the container
 - Record date, time, and dose in CampDoc eMar
 - Record any and all conversations or notes within CampDoc
- 3. First Aid Only

If camper needs additional care, parent/guardian must be notified by a Camp Health Supervisor, before a camper is transported to a hospital or clinic for treatment. If a camper is transported to the hospital, the *Camp Operational Protocols - Emergency Medical Care Transport* section procedures should be followed.

- Contact parent/guardian with any questions and prior to giving treatment.
- Camp Staff will record first aid incidents within Maxient Link

Behavior

For any behavioral or emotional emergency refer to the table below. In all cases contact the Camp Director and complete an Incident Report via Maxient following the initial action steps. Camp Staff and Volunteers need to be able to assess and think intuitively in the moment for each situation.

Issue	Symptoms/What to Look For	Action Steps
Behavior or Mental	Any serious behavior, emotional stress or outburst, self-harm,	DO NOT PUT YOURSELF IN DANGER. If urgent action required call
Health	or observed camper in mental health crisis. This may include	911 first. Suicide & Crisis Lifeline Call or Text 988.
	any anti-social behavior such as fighting, destructive behavior.	
		General Mental Health First Aid
	Camp Staff and Volunteers are not to act as counselors.	Camp Volunteers are not to diagnose or treat minors. Volunteers
	Mental health treatment is under the direction and control of	may observe and interact with minors where behavior is
	a qualified professional or licensed emergency responder, not	questionable to:
	Camp Staff or Volunteers.	 Listen nonjudgmentally Observe behavior and appearance
		 Observe behavior and appearance Support and/or connect with Camp Director who will make
	Available Resources to Parent/Guardian	determination if participation remains in the program
	Sexual Assault Center (24 hours)	 Fill out an incident report via <u>Maxient</u>
	300 Crooks Street, Green Bay, WI	modeun medenerepore via <u>maxene</u>
	920-436-8899	Emergency Treatment
		Responding staff may including Housing staff after hours
	Golden House	 Pull camper from group and take to a quieter place (if staf
	(Domestic Abuse Program and Shelter- 24 hours)	alone with camper must be in an observable and interruptible
	1120 University Ave, Green Bay, WI	location OR bring another staff member with you)
	920-435-0100	Call University Police at 911 who will determine if Crisi
		Response or Hospital transport is necessary
	Suicide & Crisis Lifeline	Contact Camp Director who will contact parent/guardian
	Call or Text 988	and/or have participant removed from program
		 Camp Director will assign 2 staff members to remain with
		camper until parents arrive if no hospital transport required
		 Fill out an incident report via <u>Maxient</u>
Bullying	It is critical that you, as camp staff, recognize what bullying	In all bullying situations, fill out an incident report via <u>Maxient</u> and
	forms are, what tactics are used, signs of bullying going on,	document in CampDoc
	and how to handle issues if bullying comes up.	
		Intervention Protocols
	Anti-bullying Policies	 Intervene immediately. Stop the bullying behavior as soon as
	We would be remiss to think that only 'good' kids come to	you see it or hear about it.
	camp and that we won't see any signs of bullying in our camps	 Talk to the aggressor and the victim separately. If more than
	program. Though we see very little, if any evidence of bullying	one child is involved, talk to each of them individually, in quick
	is going on, we must be prepared to address any issues that	succession. Contact Camp Director will contact parent/guardian and/o
	may surface, including verbal or physical disrespect,	 Contact Camp Director will contact parent/guardian and/o remove camper from program
	inappropriate behavior as a means of intimidating others,	remove camper nom program
	social laddering or what looks to be a pecking order on a	Victim
	floor, etc. It is important that YOU should first model	 Reassure the victim. Victim needs to know that measures will
	respectful and appropriate behavior with your peers AND with	be taken to address the bullying behavior.
	the other camp staff on the team.	 Involve them in groups and situations to make friends and
		develop social skills (e.g., make sure that every camper is
		included in the activities we offer). Kids are not allowed to 'si
		out'. It IS appropriate to facilitate connections with others fo
		the camper.
		 Encourage them to practice being assertive.
		Aggressor
		 Expect the aggressor to minimize or deny his or her actions
		Inform all bullies of the camp policy and rules, and the
		expectations for behavior.
		 Discussion should include informing aggressor that
		intimidating and/or aggressive behavior is not acceptable and
		that they could:
		 lose an activity parents would be called
		 parents would be called be sent home
		 Deservice nome never be allowed back at camp again or all four, there
		will be no surprises if we need to initiate an
		intervention.
		 Contact Camp Director immediately for furthe
		guidance
		• Camp Director will inform the parents of all parties
		immediately about the incident.
		 Follow up until the situation is resolved.

Issue	Symptoms/What to Look For	Action Steps
Emotional	Any emotional stress or outburst observed by a camper that requires them to be pulled from the group.	Refer to Behavior or Mental Health above. Volunteer/Staff may speak with camper privately; determination will be made in conjunction with Camp Director if participant should be removed from the program and parent/guardian contacted.
Homesickness	 With the common use of cell phones by campers, kids are calling their parents more often than they used to. Camp staff: It is your responsibility to know your campers! Establish a rapport with them right away. Learn all of your camper names engage your campers in the camp programming. The sooner they engage into the camp program, the sooner they will overcome any homesickness issues. Keep encouraging them. NOTE: There is no refund if a camper goes home due to homesickness encourage them to stay! Not unpacking; unpacking, then packing Eating meals alone or sits alone at activities Sleeping a lot Calling home or crying frequently Complaints of "false" sickness, such as stomachache 	 Check it out, talk to the camper and find out what's going on. If the situation seems serious, talk with Camp Director Spend time engaging them in activities Listen to their stories from home Encourage all campers to support each other Find out what their interests and hobbies are Keep them busy! If it is determined to send camper home, contact Camp Director who will contact parent/guardian. Fill out an incident report via Maxient
Sexual Assault, Harassment, Stalking	Any Title IX behavior (sexual assault, sexual harassment, stalking, or domestic violence) that occurs on campus or during a program is required to be reported immediately. Sexual Assault that may have happened to Camp Staff or Volunteer may report to Wellness Center for services at their discretion for additional support. Additional available resources for staff: Do not share resources unless asked; advising law enforcement agency may provide to victim. Available resources to parent/guardian Sexual Assault Center (24 hours) 300 Crooks Street, Green Bay, WI 920-436-8899 Golden House (Domestic Abuse Program and Shelter- 24 hours) 1120 University Ave, Green Bay, WI 920-435-0100 Suicide & Crisis Lifeline Call or Text 988	 Always alert individual (if possible) that you are a confidential reporter and must report all incidents that come into your knowledge from a victim of sexual misconduct (you cannot promise you will not report what they tell you). Incident Occurs On Campus, During Program or Recent Disclosed Event Responsible volunteer/staff will: Contact Title IX Office via Sexual Assault Employee Reporting Form to alert Title IX or phone call at 920-465-2210 Title IX Office will contact University Police (to investigate) and Youth Protection; University Police may be called from a responder previously Contact Camp Director but remain confidential (do not share finer details) Complete an Incident Report via Maxient Camp Director will notify Camp Office and contact parent/guardian Past Incident of Sexual Assault Responsible volunteer/staff will: Contact University Police (911) (regardless if individual needs medical attention); UP will refer to County office where alleged abuse took place if not on campus Contact Camp Director but remain confidential (do not share finer details) Contact Camp Director but remain confidential (do not share finer details) Contact Camp Director but remain confidential (do not share finer details) Complete an Incident Report via Maxient Camp Director will Complete an Incident Report via Maxient Complete an Incident Report via Maxient Camp Director will Complete an Incident Report via Maxient Camp Director will
Sexual Abuse or Neglect	In compliance with Prohibited Conduct policy and Mandatory Reporting, for any suspected or confirmed case of sexual abuse or assault or neglect falls under EO 54 Mandatory Reporter.	Abuse or Neglect (occurred on campus, during program or past event) Responsible volunteer/staff will: • Contact University Police (911) (regardless if individual needs medical attention); UP will refer to County office where alleged abuse took place if not on campus • Contact Camp Director but remain confidential (do not share finer details) • Complete an Incident Report via Maxient Camp Director will iy Camp Office will contact Risk Management / Youth Protection Liaison

Issue	Symptoms/What to Look For	Action Steps
	White out, hairspray, markers, glue, fingernail polish, etc.	
	• Warning signs include: chemical smell on body, slurred speech, confusion, muscle tremors, headaches, convulsions, visual	
	disturbances, excessive laughter, sores around nose and	mouth.
	FENTANYL:	
		nic and severe pain. Fentanyl is at least 50-100 times stronger than
	morphine. Symptoms of fentanyl abuse and/or withdrawal may	
	 A rapid heartbeat 	
	Pounding in the ears	
	Chest tightness	
	Mood changes	
	Poor balance or coordination	
	Hallucinations	
	Abnormal thoughts	
	Opening a fentanyl patch to eat its gel beads	
	Buying fentanyl illegally from people who may have a lawful prescription	
	Showing fear at the prospect of not having access to fentanyl	
	Warning signs of Overdose include: Shallow or slowed breathing	
	Depression; feeling empty or discouraged	
	Loss of strength	
	Muscle stiffness	
	Lack of interest in activities	
	Back pain	
	Diarrhea	

Communicable Disease Response

For any suspected or confirmed case of communicable disease, refer to the following table. Camper will be taken to the designated isolation room. In all cases the Camp Director will notify the Camp Office and:

Issue	Procedure
Suspected or confirmed case of a communicable disease (i.e., chicken pox, whooping cough, COVID)	 Call the parent to take the camper home Keep the camper isolated in a separate room, under the supervision of a counseling staff member. Parent takes the camper home. Advise parents to consult their primary medical provider. Complete an Incident Report via Maxient
Suspected Food Borne Illness	 Camp Office will contact Brown County Public Health. Follow the protocols for handling the identified illness. Camp Director will: For a serious food-borne outbreak: If a common source is suspected, eliminate the source. Contact the parents if the camper needs to be medically evaluated. Transport the camper to St. Vincent's Hospital if parent/guardian wants the camper evaluated in the emergency department. Isolate the camper until the parent/guardian picks them up. Complete an Incident Report via Maxient
Potentially dangerous viral or biological outbreak	Camp Office will contact Brown County Public Health. Follow the protocols for handling the identified illness. Camp Director will: Contact Brown County Public Health. Activate campus emergency response Facilitate communication to the camp population and parents Complete an Incident Report via <u>Maxient</u>

Lost Camper

3.

If the camper is not found in 20 minutes, the camper will be presumed lost. The Camp Office will institute a public search that will include contacting the University Police; and camper's parents at the 30-minute mark.

Do not panic! Camper may have wandered off to the edge of the activity. Use the Call List below:

Non-Emergent	Suspected Lost Camper	Camp Director University Police 920-465-2300 #2
Emergent	Child Injured or Suspected Abduction	911

- 1. Conduct a quick search of immediate area with available staff. Ask nearby campers and staff if they have seen or know where the camper is.
- 2. Determine when and where the camper was last seen. Stay calm so you don't frighten the other campers. Acknowledge their fears and move on to some activity.
 - Contact Camp Director who will initiate search and contact University Police about situation
 - name of the missing camper
 - when and where last seen
 - Description of child:
 - Hair /eye color
 - Weight / height
 - Clothing they were wearing
 - Campers state of mind (e.g. was camper depressed or angry, threatening to run away, did they leave to use restroom)
 - If there is suspicion of foul play; in event of an abduction, minutes can mean all the difference in the world

4. Camp Director will assign staff to the following search areas:

- Check any known accomplices (e.g. friends in other groups)
- Check restrooms
- Check hallways, classrooms, Garden Café and Phoenix Park
- Open areas of camps
- Parking lots
- Arboretum trail including Comm-University Park
- Drive along main roads surrounding camp
- All assigned staff to thoroughly check facilities and property leave NOTHING unchecked
- All staff report back to Camp Director

5. When found, camper should be returned to Camp Director.

Injuries

- Do not move camper.
- Depending on severity of injury, Camp Director will decide on what action to take.
- If necessary, Camp Director will instruct staff to call proper authorities.
- Care must be taken to avoid any additional injury to camper.
- The situation and outcome shall be documented in writing.

Social/Emotional Concerns

- Camp Director and staff will discuss events leading up to run away.
- These items will be discussed with the camper.
- At the discretion of the Camp Director the camper will be returned to the group or sent home.
- Corrective measures are to be outlined with the camper and the counselor by the Camp Director.
- Follow-up with the parent/guardians will take place concerning the nature of the situation, the action taken and recommendations. This follow-up shall be documented in writing on an Incident Report and in CampDoc.
- 6. **Complete an Incident Report** via <u>Maxient</u> and any other reports requested by Camp Office and University Police.

Physical/Medical

For any physical emergency please refer to the following table. In all cases contact the Camp Director and complete an Incident Report via <u>Maxient following the initial action steps</u>. Any first aid or medical treatment is under the direction and control of Health Supervisor or licensed emergency responder.

Issue	Symptoms/What to Look For	Action Steps
Injury or		Implement the Bloodborne Pathogen Standard as
Accident with		included in First Aid/CPR training and/or Emergency
Bleeding		Medical Transport Section.
Asthma	Asthma is the most common chronic disease for children under the age of 18. Exercise brings on asthma episodes in 80 to 90 percent of people with asthma. Listen to campers when they describe their symptoms. Take the necessary steps (as outlined below) to prevent an asthma emergency and to help kids achieve normal activity levels. For people with asthma, breathing can be a constant challenge. The bronchial tubes of a person who has asthma are sensitive. They may, for example, react to smoke, pollen, dust, air pollution, allergies, or other so-called "triggers", such as exercise, by tightening and becoming inflamed and swollen. This tightening or swelling makes it difficult for air to pass easily through the bronchial tubes Coughing Wheezing Difficulty breathing Complaints of chest tightness Drop in Peak Flow reading when running and playing Paleness, cyanotic (blue) lips or nails Other Warning Signs Fatigue	 Stop the camper's current activity and make sure they remain calm. Make sure quick-relief inhaled medicine is used properly. Observe the camper to ensure they improves. Get Emergency Help If the camper fails to improve. If any of the following conditions are present (call 911):
	 Stomach cramps Headaches Difficulty keeping up with friends 	
Anaphylaxis Allergic Reaction	 A severe allergic reaction (anaphylaxis) can produce shock and life-threatening respiratory distress. It can occur within seconds or minutes in sensitive individuals exposed to a specific allergy- causing substance. Almost any allergy-causing substance can cause the response, including insect venom, pollen, latex, certain foods and drugs. Some people have anaphylactic reactions from an unknown cause. Hives Eyes or lips may swell severely Inside of the throat may swell, with possible progression to difficulty breathing and shock Dizziness Mental confusion 	Seek emergency medical assistance immediately by calling 911 Check to see if the person is carrying special medication to inhale, swallow, or inject to counter the effects of the allergic attack.
	 Abdominal cramping Nausea 	
Diabetes	• Vomiting The Health History Forms of the campers should be checked at the time of their arrival, or prior to camp start via CampDoc software. This allows the Camp Health Supervisor to have an awareness of who is diabetic. Camp staff should then confidentially talk to the diabetic campers about their dietary and activity regimes as well as their insulin schedule. The Camp Health Supervisor should also provide each diabetic camper with a sharps container for the disposal of his or her used syringes and lan cets. This must be provided prior to arrival to camp- please notify the Camp Office if you need this.	 Keep the person seated and stay with them. Give them something to eat or drink (examples of what can be used): Orange juice with a packet of sugar Regular soda Hard candy Call 911 and have EMT provide further assistance.
	Insulin Shock: is when a person has had too much insulin. This result is low blood sugar. When a person experiences insulin shock they will be: Pale	
	 Sweating 	

lssue	Symptoms/What to Look For	Action Steps
	 Weak, tired 	
	 Hungry 	
	 Nauseated 	
Gastro-Intestinal Difficulties		 Isolate in a separate dorm room. If not better, within a few hours, call the parents/guardian to take the student home.
Heat Stroke	 High body temp (103F or higher) Hot, red, dry, or damp skin Fast, strong pulse Headache Dizziness Nausea Confusion 	 Call 911 right away – heat stroke is a medical emergency Move the person to a cooler place Help lower the person's temperature with cool cloths or a cool bath Do not give the person anything to drink
	 Losing consciousness (passing out) 	
Heat Exhaustion	 Heavy sweating Cold, pale and clammy skin Fast, weak pulse Nausea or vomiting Muscle cramps Tired or weakness Dizziness Headache Fainting (passing out) 	 Procedure: Move to a cool place Loosen their clothes Put cool, wet cloth on their body or take a cool bath Have them sip water Get medical help right away if: They are throwing up Their symptoms get worse Their symptoms last longer than 1 hour
Heat Cramps	 Heavy sweating during intense exercise Muscle pain or spasms 	 Have them stop physical activity and move them to a cool place Have them drink water or a sports drink Wait for cramps to go away before they do any more physical activity
		Get medical help right away if: Cramps last longer than 1 hour They're on a low-sodium diet They have heart problems
Heat Rash	 Red clusters of small blisters that look like pimples on the skin (usually on the neck, chest, groin, or in elbow creases) 	 Stay in a cool, dry place Keep the rash dry Use powder (like baby powder) to sooth the rash
Seizures	 Loss of consciousness Eyes that blink, stare or roll back Jerking movements of the body, especially the arms and legs Loss of ability to control urine or bowels 	DO NOT: Move the person unless in a dangerous area (i.e., water, street)
		 (every 15 minutes) If the person has no history of seizures, call University Police 920-465-2300, 911 and the camper's parents/guardians.
Sexual Assault	Refer to Behavior Section	If you suspect sheet, even if the person seems normal after an initiation
Shock	 Shock may result from trauma, heatstroke, allergic reactions, severe infection, poisoning, or other causes. The skin is cool and clammy and may appear pale or gray. The pulse is weak and rapid, and breathing is slow and shallow. Blood pressure is below normal. The eyes lack luster and seem to stare. Sometimes the pupils are dilated. The person may be conscious or unconscious. If conscious the person may feel faint or be very weak or confused Shock sometimes causes a person to become overly excited and anxious. 	person on his or her side to prevent choking.
Sunburn	 Painful, red, and warm skin Blisters on the skin 	 Have them stay out of the sun until their sunburn heals Put cool cloths on their sunburned areas or have them take a cool bath Put moisturizing lotion on sunburned areas Do not break blisters

SAFETY PLAN - FACILITY EMERGENCY

Follow the established protocols below and complete an Incident Report following any facility emergency. Primary response is to alert Camp Director, Camp Office, or Community Center, followed by completing an Incident Report.

Contact Information

Office/Group	Phone	Notes
Public Safety	911	
University Police	920-465-2300	
UWGB Housing Community Center	920-465-2040	There is always someone available at this number 24/7/365. They can dispatch all other contacts on campus and University Police.
UWGB Camp Office	920-465-2843	Calls transferred to Camp Office Manager when camps are in session.
UWGB Power Plant	920-465-2523	Contact for Heat or A/C concerns

Evacuation & Reunification

Contact Community Center (920) 465-2040

All staff/volunteers will escort participants out of building. Contact Camp Director or Camp Office to report incident and group location. Wait for further instructions.

As part of your camp orientation, Camp Director should identify with staff where a designated staging area and reunification point is on campus.

Designated Staging Area

For any emergency that occurs in a facility, the Camp Director should have a designated place determined and make all camp staff aware of that location. It is expected that all camp staff and campers report to the designated location during a shelter-in-place or building evacuation situation.

SAFETY ISSUE	DETAILS	CONTACT
Electrical / Gas	Staff/Volunteer	Community Center Desk
	 Contact Community Center Desk 	92-465-2040
	 Evacuate building as instructed to designated staging area and verify accounting of 	
	participants	
	 Notify Camp Director to report location of group during an evacuation 	
	Housing Community Center Desk	
	 Check breakers in the apartment and/or basement. You will need to get the master key 	
	from the, University Police or Facilities.	
	 Contact the Camp Office, they will contact the Assistant Director of Residence Life to 	
	get approval to call maintenance personnel.	
	 If you cannot reach Facilities, contact a maintenance person via Community Center. 	
	 If the entire building is without electricity, contact Wisconsin Public Service. 	
	 Let the Assistant Director of Residence Life or a maintenance person know what action 	
	was taken.	
	 Complete an Incident Report via <u>Maxient</u> 	

Facility Emergency Protocols

SAFETY ISSUE	DETAILS	CONTACT
Fire or Smoke	Activate the nearest fire alarm	911
	 Evacuate building as instructed to designated staging area and verify accounting of 	Camp Director
	participants	
	CALL 911	
	 Notify Camp Director to report location of group during an evacuation. 	
	Complete an Incident Report via <u>Maxient</u> Comp Director will patify Comp Office	
- : • •	Camp Director will notify Camp Office Camp Staff/Volunteers	Camp Director
Fire Alarm	 Evacuate building as instructed to designated staging area and verify accounting of 	Camp Director
Response	participants	
	 Notify Camp Director to report location of group during an evacuation. 	
	 Complete an Incident Report via <u>Maxient</u> 	
	Housing Community Center Staff	
	 Check out buildings for alarms and/or beacons. 	
	 Check building for fire by going floor to floor/stairwell to stairwell. 	
	 If a fire is found, follow the above steps under Fire or Smoke 	
	 If no fire is found, call University Police and tell them that it was a false alarm. 	
	 Contact the On-Duty Staff; they will silence the Alarm system. 	
	 Call University Police and have them reset their control board. 	
	Complete an Incident Report via <u>Maxient</u>	
Gas Problems	 Evacuate building as instructed to designated staging area and verify accounting of 	Community Center Desk
	participants	920-465-2040
	 Call the Housing Service Desk - 920-465-2040, they will page the On-Duty staff. 	
	 If you cannot reach the On-Duty Staff call a maintenance person. 	
	 If no one can be reached, call Wisconsin Public Service. 	
	 Let an On-Duty Staff or a maintenance person know what action was taken. 	
	 Notify Camp Director to report location of group during evacuation Complete an Incident Report via Maxient 	
		Comp Director or
Heat Advisory		Camp Director or
	 Upon notification, you may prop all room doors open and start fans. A supply of water will also be given. 	Community Center Desk 920-465-2040
	 The participants may also turn their showers on cold for periodic intervals. 	520 405 2040
Intruder	 If in progress call 911 to notify police. 	911
Intruder	 Consider safety of group to intruder and potentially lock-down 	
	 Notify the Camp Director 	Camp Director
	 Do not panic! Try to keep your participants calm by talking to them and telling them 	
	what to do. Depending on the situation, you may have them close their windows	
	(outside intruder), lock their doors (hallway or building intruder), etc. Use your best	
	judgment!	
	 Do not attempt to follow or "catch" the person. 	
	 Wait until notification by University Police or Camp Director danger has passed. 	
	 Notify Camp Director to report location of group 	
	 After the intruder has been apprehended or has left the scene, allow the participants to talk about their force. The to decomprise the situation. 	
-	 talk about their fears. Try to decompress the situation. Call the Housing Service Desk - 920-465-2040, they will contact the On-Duty Staff. 	Community Contor Dock
Sewage	 Call the Housing Service Desk - 920-465-2040, they will contact the On-Duty Staff. If you cannot reach the On-Duty Staff they will call a maintenance person 	Community Center Desk 920-465-2040
	 Let an On-Duty Staff or a maintenance person know what action was taken. 	520-405-2040
	 Evacuate building as necessary due to smells, to designated staging area and verify 	
	accounting of participants	
	 Notify Camp Director to report location of group during an evacuation 	
	 Complete an Incident Report via <u>Maxient</u> 	
Tornado	 WATCH means tornado may develop. 	Watch for alerts via your
	 WARNING means that a tornado has been detected-Take Shelter. 	mobile device.
	 If there is a WARNING try to get participants in basement areas or in the hallways of 	
	the first floors of the residence halls but away from windows. Get as close to a solid	
	wall as possible (preferably a wall on the side from which the storm is approaching).	
	Cover your head and face.	
	 Do not pull the fire alarm. 	
	Wait until notification by University Police or Camp Director (or mobile device alert)	
	that danger has passed before leaving shelter area	
	 Notify Camp Director to report location of group 	1

STAFF CONDUCT

Prohibited Conduct & Title IV

Privacy of youth must be respected. Prohibited Conduct is considered any conduct according to University's <u>Title IX</u> <u>Compliance & Integrity (wisconsin.edu)</u> and the following prohibited behaviors:

- Conduct that violates the law (e.g., child abuse, child sexual abuse, protected class discrimination, emotional abuse, hazing, indecent exposure, child pornography, neglect, physical abuse, sexual abuse, and sexual harassment)
- Conduct that violates UW System policies
- Actions that are found to constitute Bullying or Grooming
- Infringement on privacy of Youth Participants in situations where they are using restroom facilities, changing clothes
 or taking showers except in situations where health and safety are required
- One on One Conduct: Staff should never be with a youth participant in a one-on-one setting. Exception: Designated Individuals may have one-on-one in an instruction, if activity is observable and interruptible.
- Restroom Use: If accompanying a single child to a restroom, check first for suspicious activity in the restroom, then
 exit and permit the child to use the restroom alone
- Use of Cameras/Video Devices: Inappropriate use of cameras, imaging, or digital devices are prohibited. Use of such
 devices capable of recording or transmitting visual images in shower houses, restrooms, or other areas where privacy
 is expected by participants is prohibited and may be subject to search if suspected prohibited conduct activity occurs
- Use of alcohol when engaged in Covered Activities. Minor serving staff may not consume alcoholic beverages or any
 non-prescribed controlled substance specified on the premises of the program, or be under the influence of the same
 during the program's hours of operation
- Any conduct that is outside of NCAA Recruitment Compliance
- Any conduct or retaliation conduct that is outside of UW-Green Bay Harassment and Discrimination Policy
- Overnight Activities: Designated Individuals will directly supervise youth in overnight activities. Entering a youth
 participant's room, bathroom facility, or similar area without another Designated Individual in attendance except in
 emergency situations is not permissible, nor is it permissible to share a bed or sleeping bag with a minor.
- Exceptions to prohibited conduct may occur where a familial relationship exists and in emergency situations to the extent that health and safety require. Adult volunteers must protect their own privacy in similar situations.

Mandatory Reporting

All mandatory reporting incidents with minors shall be reported immediately to Camp Director and University Police at 920-465-2300. All Camp Staff and Volunteers must comply with obligations within this section and Executive Order 54. Mandatory Reporting Incidents involve reporting child abuse or neglect immediately if the individual, during the activity, observes an incident or threat of child abuse or neglect or learns of an incident or threat of child abuse or neglect, and the staff has reasonable cause to believe that child abuse or neglect has occurred or will occur. Incidents include, but are not limited to:

Types of incidents include, but are not limited to:

- Incidents of prohibited conduct that have been observed or disclosed.
- Incidents of serious physical harm requiring professional medical attention.
- Suspicious or observed inappropriate behaviors by either an adult or youth participant.
- Any suspected physical abuse, neglect, or sexual abuse of a minor.
- Incidents involving sexual assault and/or misconduct of a minor must be immediately documented and escalated to the institution's Title IX coordinator at 920-465-2210.
- Incidents of illegal or unauthorized drug use.
- Lost participant.
- Behavior issues or accidents not involving physical harm.
- All employees who will be present during the Covered Activity have been advised of their obligations to report an Incident or threat of child abuse or neglect, or learn of an incident or threat of child abuse or neglect.

Any acts of retaliatory actions against an Incident Reporter are prohibited. After reporting, all incidents are to be further documented on an Incident Report that may be obtained from the Program Facilitator.

Cell Phones

Campers may bring cell phones but they must be turned off during the camp to avoid distraction, or Camp Director should model to campers' appropriate use and discreet use if they need phone on during camp.

Dismissal from Camp

The decision to send a camper home will be made by a trained health care provider and/or Camp Director, and will be final. The UWGB campus legal department will be contacted if a parent is unwilling/unable to pick-up their camper. Camp Office must be notified immediately of this decision.

A camper may be sent home in the following circumstances:

- If the required health form (in CampDocs) is not completed.
- If camper has been found to be involved with prohibitive conduct
- If a health care provider deems the camper either mentally or physically unable to participate
- If a health care provider diagnoses a communicable disease or suspects the camper has a communicable disease.
- If a health care provider finds that the mental health status of the camper is potentially disruptive to camp
- If a health care provider finds that the mental health status of the camper is a potential safety concern.

For any dismissal from camp - Complete an Incident Report via Maxient; there will be no refunds given.

Dining Locations

On campus, the University Union/Chartwells will provide meals.

- Exclusions to this rule must be approved by University Union Director or designee.
- Granted exceptions must follow standard guidelines from the above statutes, including, but not limited to Brown County and Wisconsin DHS Handwashing as follows.

All meals are provided in the Marketplace, located within the University Union. It is an all-you-care-eat style buffet. If you are in line before the end of the mealtime, you will be served.

Marketplace Mealtimes are as follows:

Breakfast	7:30 am – 8:30 am
Lunch	11:00 am – 1:00 pm
Dinner	4:30 pm – 5:30 pm (with prior approval from Union, till 6:30 pm)

If your camp includes meals, there will be a meal card at the register for your specific camp. This includes overnight camps. There are no meals billed to the camper's card access key card.

- Campers/staff/volunteers are required to wear/show their camp nametag so meal is billed to correct camp.
- Camp will be billed post camp for meals charged to this card.

NOTE: Meal services are not available on Marinette, Manitowoc, or Sheboygan campus locations.

Food Safety Rules - Outside of the Marketplace Dining Area

To ensure best practice and that food safety, as determined by <u>Wi. Stat. 252.44 (5), Wi. Ch. ATCP 78.18 and 78.23</u>, common minimum operating standard will be enforced at all covered activities where food is available to participants.

- 1. Staff should refer to a participant's health form for food allergies prior to serving any consumables.
- 2. Any food provided to campers must be in single serve wrapping, and non-perishable.
- 3. If food items for consumption are perishable it must be ordered through Union/Chartwells or an approved catering vendor.

- 4. Food may be served at flexible intervals, but no minor may go without nourishment for longer than three (3) hours
- 5. Participant food allergies shall be reported.
- 6. Bare hand contact with ready-to-eat foods is prohibited.
- 7. All food items should be purchased and served in single serve closed/wrapped packaging.
- 8. A supply of safe drinking water shall be available at all times from disposable cups, covered water bottles labeled with participant's name, or angle jet type drinking fountains.
- 9. Daily cleaning and sanitizing of the serving area will be the responsibility of the event staff.

High Risk Activities - Water

Water activities or other high-risk activities, Camp Director and camp staff must follow established protocols from within <u>UWGB Authorized Youth Activities SOP</u>. that meet state requirements. Refer to this document for questions or contact the Camp Office.

Example: swimming activities require an on-duty Lifeguard present and a check-in/out system for swimming areas.

Social Media Policy

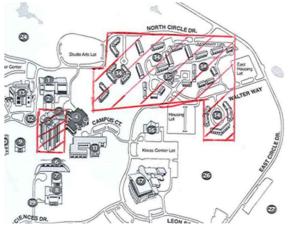
- The relationship with camp affiliated staff and volunteers is a professional relationship.
- It is camp policy that camp affiliated staff or volunteers may not 'friend' you on Facebook, Instagram, TikTok, or *any* other Social Media platform.
- Camp staff/volunteers also are not allowed to give out their mailing address, email address, or cell phone number, post or tag pictures of campers.
- Campers can connect with a camp staff via social media after they have graduated from high school.

Photography and Videography

The University has the authority to photograph and video graph students who have given permission via photo release in their CampDoc profile. Campers may also choose to wear a colored wristband to indicate they do not want to be photographed for each day of camp.

<u>Drones - Restricted or Prohibited Items - University Police - UW-</u> <u>Green Bay (uwgb.edu)</u>

<u>Guidelines-University-Purpose-Post-May-4,-2016-Modification.pdf</u> (uwgb.edu)



To the right, an image of restricted air-space on UW-Green Bay campus.

Transportation

- Transportation of minors in an automobile must be done only by an Authorized Driver of the University.
 There are additional steps in order for a person to be listed as an Authorized Driver.
- If a camp staff member is an Authorized Driver, they can only drive campers in a vehicle with proper insurance coverage.

Visitors

Any and all visitors must:

- Contact Camp Office and Camp Director to obtain permission prior to arriving at camp, email preferred <u>camps@uwgb.edu</u> or by calling (920) 465-2843
- Camp Office will contact Camp Director to determine if visitor is approved and/or Trusted Contact.
- If visitor is approved, they will be escorted to the camp-by Camp Office or camp staff.
- If visitor is NOT approved, they will be asked to leave campus and University Police will be notified.
- An Incident Report via <u>Maxient</u> is to be completed to note any visitors that are visiting campus/camp.

Visitors may check out campers with Camp Staff ONLY if on approved list through CampDoc. Any exception must be reported to the Camp Office via email <u>camps@uwgb.edu</u>

REFERENCE - RESIDENTIAL CAMP PROTOCOLS

Housing Rules & Regulations

It is the Camp Director's responsibility that the housing policies and regulations are shared with campers on the first day of camp. It is a requirement for all campers to participate in camp, that they are aware and have informed of these rules and regulations on the first day. These policies have been developed to assure the health, safety, and well-being of every camper as well as staff. The Camp Director reserves the right, upon notification of parents/guardians to dismiss any camper during camp for a variety of reasons. Some of those reasons could include; improper dress, conduct, language, or attitude which, in the judgment of the administrative or counseling staff, is deemed detrimental to the other campers or smooth operation of the camp. Furthermore, if in the judgment of the administrative or counseling staff, camper conduct violates the following rules and regulations, a camper may be dismissed without refund of fees and/or referred to appropriate authorities.

- 1. Campers may not possess, use, distribute, or sell alcoholic beverages, drugs, firearms, weapons (including knives), or fireworks. Any violation of this will result in the camper being sent home immediately.
- 2. Campers may not possess or use any tobacco products while in attendance at camp. E-cigarettes are also banned at camp. This regulation also applies to campers who are 18. If a camper is found tampering with any fire equipment (i.e., fire extinguishers, fire alarms, smoke detectors, etc.) the camper will be dismissed from camp immediately. Also, University officials are required by law to report the responsible individual(s) to local authorities who will fine and may prosecute them under State Statute 941.13 (which calls for a fine of up to \$500 or imprisonment of not more than one year or both).
- 3. Campers may not interfere with any security system or tamper with locks in camper rooms and other areas.
- 4. Lewd and offensive speech or actions that undermine camp decorum are strictly prohibited.
- 5. Campers shall not be permitted to wear clothing that contains pictures of and/or writing referring to alcoholic beverages, tobacco products, sexual references, profanity, violence, and/or drugs. Campers will be asked to change clothes if found wearing something that is inappropriate. Because of the potential danger to others and University property, vandalism and pranks will not be permitted.
- 6. No pets of any kind are allowed at camp.
- 7. Commuter campers are not allowed in the University Housing area.
- 8. Guests and visitors (parents/guardians and other immediate family members) must check-in with photo ID at the Camp Director's Office and be approved before visiting a camper during class sessions.
- 9. Campers who bring a vehicle to camp (and plan to stay on campus for 5+ days) are required to submit their license plate number at check-in. Failure to do so will result in a parking ticket.
- 10. Campers are not allowed to use campus computers unless the campers are in a supervised setting. Computer kiosks located on campus are off-limits to campers.
- 11. Overnight campers who leave their assigned room during camp or their University Housing building after lights out without permission will be sent home immediately.
- 12. Overnight campers are not encouraged to bring vehicles to camp. If campers must use a vehicle to transport themselves to and from camp, their vehicle must be parked in a designated lot, locked, and left unused for the duration of the camp session. Campers are not permitted to drive or ride in private cars or any type of motor vehicles except under the supervision or authorization of a counseling staff member. Campers' car keys will be stored with the Camp Director for the duration of the camp week and returned upon final check-out.
- 13. Under no circumstances are boys allowed to visit girls' rooms or vice versa. A camper's counselor or another counselor of the same gender may check rooms at any time.

What to Bring to Camp?

Campers are required to bring their own personal items, including pillows, sleeping bag/twin long sheets, bath towel, washcloths, shampoo, soap, toothbrush, toothpaste, clothes, shoes, electronic device charger, an umbrella, hat, sunscreen, bug spray, jacket, extra shoes, swim suit, beach towel, and items that you need to be comfortable for your stay and for your specific camp.

If staying in a residence hall, there is no air conditioning so it is recommended to bring a box fan.

Keys/Card Access

Camp Director will provide all camper room access cards for rooms upon check-in. Cards need to be returned to the Camp Director at check out. If a key card is not returned will be billed to the Camp Director at \$25/card.

Laundry

Each building has a washer and dryer which are free to use. Campers must bring their own detergent.

Room Assignment

The Camp Office will work with Camp Director on residential room assignments and the availability of rooms for a camp. Please be aware that maintenance and conflicts with other camps and conferences may necessitate relocating camps. If this were to occur the Camp Office will notify the Camp Director as soon as possible. It will be up to the Camp Director, prior to the start of camp, to provide Camp Office within (14) days of camp a roommate assignment roster. The details pertinent to the residential camp experience will be based off these rosters, including card access and final billing.

Room Check In / Check Out

See also to Camp Procedure Check In and the Out Residential Room section for details.

Room Evening Bed Check

Campers must be accounted for each night in the residence halls at bed check-in time. Bed check-in time can be no later than 10:00 p.m. for middle school camps and 10:30 p.m. for high school camps. At that time, camp staff shall check each room to account for each participant. Any campers not accounted for at that time must be located and the camp staff should contact Camp Office immediately. If they cannot be located, University Police will be contacted.

Room Lock-outs

Doors on all residence halls will be scheduled to lock at 10:30 p.m. Camp Directors must work with the Education & Outreach Executive Manager to request exceptions to the door schedule.

If campers are locked out, they must contact Housing Community Center, (920) 465-2040, staff at Community Center will assist in the manner that is deemed best. If a key card is issued, the Camp Director will be billed \$25/card.

Room Concerns

Rooms have been checked by Housing staff prior to camper arrival, however, if a problem is identified with the room at check-in, it should be reported to the Camp Director and/or Housing Community Center immediately.

Room Provisions

Each room is designated to sleep two, unless otherwise indicated. There are two beds, two chairs, two desks, two dressers, two closets, and a private bathroom with shower.

Vending

There is vending machines in the Community Center near the mail room in the lower level. These machines will take both credit card or cash.

REFERENCE - CAMPUS POLICIES

To maintain the positive reputation and traditions of the UWGB Youth Camps Program, it is important that all staff member all abide by and support the camp and University rules and regulations as established by the Camp Office. Youth compliance is strictly monitored through the <u>UWGB Authorized Youth Activities SOP</u>.

Alcohol Use

Possession or consumption of alcohol by persons under the age of 21 is strictly prohibited on the UW-Green Bay campus.

Drug Use

Illegal drugs are not permitted anywhere on the UW-Green Bay campus and possession, or use of such substances will result in immediate referral to the University Police.

Drug Policy

For events sponsored by UW-Green Bay, administration of medications will take place in a manner consistent with State of Wisconsin Department of Health and Social Services Policy with regard to collecting, securing, and dispensing prescription medications.

Bicycles, Roller Blades, Skateboards:

According to UW System policy, roller blades, skateboards, and bicycles may not be ridden or used in campus buildings. Bicycles may not be brought into campus buildings.

Housing

Staff living in University housing may not allow campers in their room or apartment at any time. This could result in the student's and staff member's dismissal. Campus living quarters are provided for staff, and it is expected that they will remain intact and in order upon staff departure.

Pets

According to UW System Administrative Code, pets are not allowed in University buildings. The only exception to this is working service animals that are properly identified. Certified, insured working service dogs are allowed with proper documentation and pre-approval.

Smoking & Vaping

We are pleased to offer a smoke-free environment in all University owned facilities. Smoking and vaping is not permitted inside University buildings or within 30 feet of a University building.

Weather Emergencies

Summers in Wisconsin are unpredictable and changes in temperature can occur in a very short period of time. University staff will make every attempt to notify camp staff if inclement weather is predicted and will direct camp staff in the appropriate emergency procedures. To facilitate the safety of camp participants, please review severe weather procedures with your camp's staff.

Parking

Campers, staff, and volunteers who are parking more than 5 days at the UW- Green Bay will need to purchase a parking pass via <u>Parking Regulations - University Police - UW-Green Bay</u>. There is no fee to park at Marinette, Sheboygan, or Manitowoc campuses.

Tampering/Vandalism/Hazing

Anyone found tampering with fire safety equipment (fire extinguishers, fire alarms, smoke detectors, etc) will be dismissed from campus immediately. Anyone found vandalizing University property, tampering with security systems including door locks, or using lewd or offensive speech or actions may be dismissed from campus. All camp staff and participants are strictly prohibited from engaging in any type of hazing activity. This includes any action that endangers the health or well-being of any individual, is personally degrading, or has an adverse effect on the individual or which violates federal, state, local, or University policy.

REFERENCE - TRAINING ACKNOWLEDGEMENT:

I hereby acknowledge receiving and reviewing this Camp Operations Manual. I agree to abide by all of the policies and procedures included in this manual. I fully understand the duties assigned and will ensure that all procedures and protocols are followed and I will report as outlined in this document.

Violations of any of the policies and procedures within this Camp Operations Manual shall constitute a breach of my employment and/or volunteer agreement. If it is determined by the UWGB Education & Outreach Executive Manager, my employment and/or volunteer status will be terminated and I may be restricted from the UWGB campus and premises.

By signing, I agree with these terms, and will abide by the processes, procedures, and responsibilities stated. I further agree to fully indemnify and defend UWGB from any action stemming from a violation of these terms.

Date: Name (Printed):

Signature